

Carbon Reduction Plan

Supplier name: Connect Health Ltd

Publication date: October 2024

Commitment to achieving Net Zero

Connect Health is committed to achieving Net Zero and has sign up to the Independent Healthcare Providers Network (IHPN) pledge to net zero emissions by 2035 and a net zero supply chain by 2040.

Connect Health currently operate from over 100 different locations throughout England and the degree of control of these locations varies considerably. However, our commitment is always to deliver the maximum benefit in all locations, either through direct control or through influence.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year: 2022 (July 2022 to June 2023)

Additional Details relating to the Baseline Emissions calculations.

Due to improvements in data availability, the emissions for 2022/23, have been revised.

2022 was used as the baseline year as the business had undergone a period of considerable growth following the 2018 emissions reported as part of the ESOS submission process. The use of 2022 as a baseline also ensured that data is not affected by COVID restrictions and reflected the current business operating model. Wherever possible actual data is used to calculate these emissions but where actual data is not available, emissions will be calculated using assumptions based on national data, averages and industry data where available. The emissions are calculated using UK DEFRA conversion factors published for the relevant year.

We have, and will, continue to work with the relevant parties to improve data availability and therefore improve our emissions reporting. As a result of these reporting improvements our reported emissions are likely to increase considerably in the short to medium term rather than decrease. Given this a new baseline will be required to ensure a fair comparison.

Due to lack of actual data, the employee commuting emissions is based on UK national commuting distance averages at present. However, an employee survey is planned prior to the end of 2024 to enable actual data to be available in the near future.

Downstream emissions for transport and distribution of sold goods and services does not apply.

The emissions disclosed in this document may differ slightly from those in our externally assured report as we have disclosed emissions from additional Scope 3 categories within the Carbon Reduction Plan, for both our baseline year and reporting year, to ensure complete alignment with the requirements of Procurement Policy Note 06/21. The additional categories reported on within the Carbon Reduction Plan include emissions from waste generated in operations and employee commuting.

| Baseline year emissions: 2022 (July 2022 to June 2023) | |
|---|---|
| EMISSIONS | TOTAL (tCO₂e) |
| Scope 1 | 26.07 tonnes |
| Scope 2 | 66.74 tonnes |
| Scope 3 (Included Sources) | 1069.94 tonnes <ul style="list-style-type: none"> • Business travel - 114.09 • Waste- 411.45 • Electricity (T&D and WTT) – 14.98 • Upstream Transportation – 17.62 • Employee Commuting - 511.80 |
| Total Emissions | 1162.75 tonnes |

Current Emissions Reporting

| Reporting Year:2023 (July 2023 to June 2024) | |
|--|--|
| EMISSIONS | TOTAL (tCO ₂ e) |
| Scope 1 | 35.20 |
| Scope 2 | 75.07 |
| Scope 3 (Included Sources) | 693.22 tonnes <ul style="list-style-type: none"> • Business travel – 74.17 • Waste - 248.54 • Electricity (T&D and WTT) – 14.38 • Upstream transportation 45.93 • Employee commuting – 310.20 |
| Total Emissions | 803.49 tonnes |

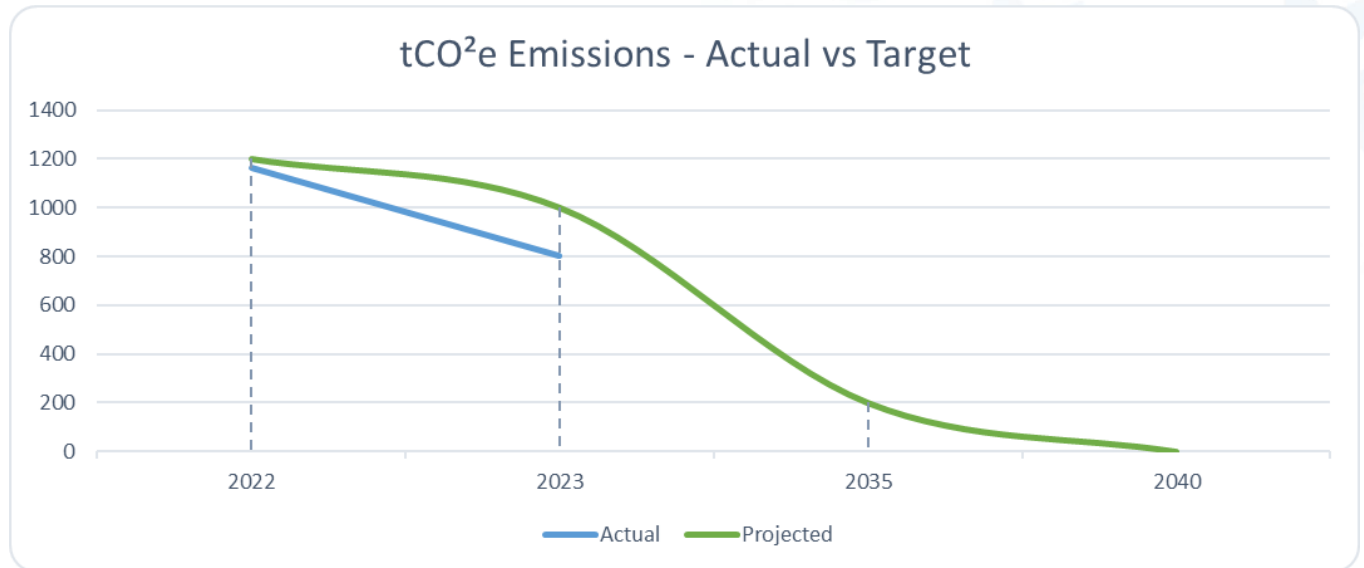
Emissions Reduction Targets

In order to continue our progress to achieving Net Zero, we have adopted a carbon reduction target of 30%, over the next 5 years with an aim to exceed this target if possible.

This will be reviewed annually and targets will be revised accordingly as our emissions data improves.

Due to changes in business operations early in 2024, the emissions for financial year end were lower than expected. However, this reduction is unlikely to continue during to 2024-25, as operations return to normal.

Progress against these targets can be seen in the graph below.



Carbon Reduction Projects

Completed Carbon Reduction Initiatives

The following environmental management measures and projects have been completed or implemented within the 2022 baseline and the 2023 reporting period. The full carbon emission reductions achieved by these schemes may yet not be fully visualised within the data, due to a lag in data reporting for some aspects.

These measures will be in effect when performing the contract.

- Gained certification to the ISO 14001:2015 standard
- Introduction of an employee electric vehicle salary sacrifice scheme
- Improvements to the cycle to work scheme to encourage sustainable commuting
- Adjustment to building heating and cooling parameters to ensure that systems are only functional while the buildings are operational.
- Installation of LED lighting at Connect Health managed premises.
- Updated supplier onboarding to include environmental strategies, for example, certification to ISO 14001, their own environmental performance figures and what products/services they can supply (mainly in comparison with alternate suppliers).
- Encouraged the implementation of paperless processes and use recycled paper where paperless is not possible.
- Moved our digital services to a Cloud based solution
- Development of an environmental awareness e-learning module for employees.
- Consolidation of operational facilities to reduce energy consumption.

In the future we will move to implement further measures such as:

- Move energy provision to renewable providers in all sites within our control.
- Work with facilities managers of sites not within our control to encourage movement to renewable energy providers.
- Maintain the ISO 14001 and aligned internal processes and procedures with ISO 50001.
- Further encourage use of vehicles that have reduced emissions – such as hybrid or electric vehicles.
- Roll out of environmental awareness training for all employees.
- Changes to procurement strategies to source more sustainable products and services.
- Design and implement a waste, water, and energy usage awareness campaign for staff
- Establish a team of Environmental Champions throughout the business to drive engagement and improvement at local level.
- Implement food waste collections on all Connect Health managed sites
- Become carbon neutral for our unavoidable Head Office emissions, via a verified scheme.
- Make improvements to data availability to reduce reliance on assumptions.

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emission have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard¹ and uses the appropriate Government emissions conversion factors for greenhouse gas company reporting².

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) standard³.

This Carbon Reduction Plan has been reviewed and signed off by the Board of Directors (or equivalent management body).

Signed on behalf of the Supplier:



Mike Turner, Chief Executive Officer

Date: 14/11/2024

<https://ghgprotocol.org/corporate-standard>

² <https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

³ <https://ghgprotocol.org/standards/scope-3-standard>